

Report to: **Adult Social Care Scrutiny Committee**

Date: **26 March 2009**

By: **Director of Adult Social Care**

Title of report: **Directly Provided Services Review Update**

Purpose of report: **To provide Scrutiny Committee with an update of progress against the actions and service developments identified as part of the Review of Directly Provided Services.**

RECOMMENDATIONS

The Adult Social Care Scrutiny Committee are recommended to consider and comment on the attached action plans.

1. Financial Appraisal

1.1 Efficiencies and savings have been identified through the implementation of the review and are detailed in the action plans and progress reports contained within Appendix 1 and Appendix 2. All identified efficiencies and savings have been incorporated within the Reconciling Policy and Resources process from the 2007/08 financial year and onwards.

2. Background and Supporting Information

2.1 East Sussex County Council Cabinet agreed to a comprehensive review of Adult Social Care Directly Provided Services on 15th November 2006. The review was to take place over the next two years. In December 2007, the Department of Health published the 'Putting People First' concordat, and the focus of the Review was enhanced to accommodate the principles of personalisation and Individual Budgets, and prepare the Directly Provided Services for the increased choice that service users would have in the future.

2.2 The review was therefore slightly extended to allow for the new direction of travel to be taken, and was concluded at the end of January 2009. Reports with recommendations relating to the future development of each service area have been submitted to Cabinet for decision at the conclusion of each element of the review.

2.3 The detailed action plans for each element of the review of Directly Provided Services are attached and show the end of project position, the progress that has been achieved to date and the lead officer responsible for taking forward future work. The action plan for Older Peoples Directly Provided Services is contained within Appendix 1 and the action Plan for Learning Disability Provided Services is contained within Appendix 2.

2.4 It is important that the implementation of the recommendations of the Review of Directly Provided Services does not sit outside the Adult Social Care Department's core business planning activity (including the transformation of the Department services in response to Putting People First). As such the Departmental Management Team has recently reviewed the implementation plans and allocated lead responsibility for delivery to a specific area of the Department. The outcome of this mainstreaming activity is shown at Appendix 3.

3. Conclusion and Reasons for Recommendation

3.1 Over a period of two years , the Review examined and made recommendations for all of the services provided directly by the Adult Social Care Department. The Review is now complete and Scrutiny Committee are therefore recommended to note the progress achieved to date and the steps taken to mainstream the implementation of the review recommendations alongside the core business of the Department.

KEITH HINKLEY
Director of Adult Social Care

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Local Member(s): All

BACKGROUND DOCUMENTS

Reports to County Council Cabinet relating to the Review of Directly Provided Services between 15th November 2006 and 26th January 2009.

Service	Cabinet Decision	Progress	Efficiencies (costs)	Comments/Person Responsible
TICS	Cabinet meeting 30 January 2007			
Thornwood	1. agree to negotiate with Rother Homes and Hastings & Rother PCT to terminate the contractual arrangements for provision of Thornwood Intermediate Treatment Services with a to view discontinuing the intermediate treatment service at Thornwood 2. delegate authority, for agreeing the termination of the contractual arrangements with Rother Homes and Hastings & Rother PCT, to the Director of Adult Social Care 3. approve the investment in community based support service of all savings 4. agree to withdraw the element of funding relating to TICS from the Intermediate Care Pooled Budget (in agreement with Hastings & Rother PCT)	Contract terminated and service closed September 2007	Total net Efficiencies: £680,000 – total funding released for reinvestment	Achieved
Ridgewood	Cabinet meeting 10 July 2007			
	The Cabinet is recommended to agree to consultation with staff, service users and other key stakeholders regarding the option of closing Ridgewood Rise.	Service fully closed March 2008	Total net savings over 3 years were £1.44m, due to redundancy costs being lower than originally anticipated.	Achieved
EMI	Cabinet meeting 10 July 2007			
Homefield Place, Milton Court, Grangemead	1. agree to develop an integrated model of care for Homefield Place in conjunction with the Sussex Partnership NHS Trust involving combining services at either Seaford Day Hospital site, Homefield Place or an alternative site on the coastal strip	Project approved for new capital bid joint new build development with Chief Execs (Library) and registered Social landlord.	2009/10 capital programme – joint project £5m.	NHS Partnership Trust not able to proceed therefore alternative option taken Responsible – Implementation manager

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Service	Cabinet Decision	Progress	Efficiencies (costs)	Comments/Person Responsible
	2. agree to develop Milton Court as the prime centre for Adult Social Care mental health services for Older People by increasing and the number of beds initially from nine to 27 beds and providing a more flexible and responsive day service	Refurbishment underway, due for completion autumn 2009. 9 respite beds now temporarily transferred to Grangemead, Day care temporary relocation to Pembury Road.	2009/10 capital programme – project £1.6m. Net additional revenue budget required £635k	Development now increased from 27 to 37 beds. Responsible - Implementation manager
	3. agree to change the service provision at Grangemead from providing services for people with mental health needs to frail older people including respite and intermediate care	Lead member agreed in September 08 that day care not to be included in revised provision. Planning approval for development currently being processed	2009/10 capital programme – project £2m. Net additional revenue budget required £386k	Subsequent decisions taken to stop respite mean there are no directly provided respite beds, now commissioned in the independent sector. Now increased to 40 beds at Grangemead and 37 at Milton Court Responsible – Implementation manager Day care now to be re-commissioned in conjunction with Gilda Crescent Responsible – Operations Manager/ Implementation manager/Head of Strategic Commissioning
	4. agree to seeking to develop plans to increase capacity at Grangemead to 36 beds and Milton Court to 40 beds and incorporate the necessary provisions into the Department’s Asset Management Plan.	Work to start after re-opening of Milton Court autumn 09 and expected to take up to 16 months, Anticipated completion date January 2010		
Intermediate care	Cabinet Meeting 16 October 2007			
Gilda Crescent William Daly	1. agree to officers exploring the potential for contracting out the William Daly day service	Included in re-commissioned day services		Responsible – Head of Strategic Commissioning / Lead Strategic Commissioning Manager (Older People)
	2. agree to exploring with Wealden District Council the most appropriate use for the Intermediate Care flat at Joan Hughes Court	Commissioners to take withdrawal from flat forward with housing		Responsible - Head of Strategic Commissioning
	3. agree to the re-provision of the current residential	Action to follow on from	Estimated	Responsible -

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	services at Gilda Crescent to Grangemead, Hailsham	Grangemead development no action anticipated until 2010/11 Plans for re-furbishment as LD service being prepared by LD services.	efficiencies by 2010/11, net of redundancy, other service reprovision costs and day care services, are £569k	Implementation manager
	4. agree to re-commission Gilda Crescent day services preferably with the William Daly Centre or with another local provider	Commissioners taking forward with Grangemead day care		Responsible - Head of Strategic Commissioning
	5. agree to officers exploring the potential for the refurbishment and re-commissioning of Gilda Crescent as a long-term unit for older people with a learning disability, with a further report on the outcome of this work being submitted to Cabinet.	Being progressed by LD services, report to DMT April 2009		Responsible – Operations Manager LD/ Head of Service - Learning Disability DPS
EMI	Cabinet Meeting 16 October 2007			
Hookstead	1. agree to the development of the admission criteria for Hookstead to include residential services for people with a functional mental health need and to ensure that the service is targeted at service users with a high level dependency that reflects the unit costs of the centre;	New service for Functional Mental Health in place by May 2008,		Achieved
	2. agree to officers exploring the potential to develop linked day care services in line with local commissioning plans	Awaiting new commissioning		Local NHS service closed, no new places available yet. Responsible – Lead Strategic Commissioning Manager (Older People)
	3. agree to maintain the services at Hookstead until new commissioning and procurement arrangements for Older Peoples Mental Health Services in the North Wealden area are clarified	Awaiting new commissioning/ procurement of services		Responsible – Head of Strategic Commissioning
	4. agree that a further report be submitted to the Cabinet on the future of services at Hookstead when new residential services are in place in the locality.	Scheduled for autumn 2009		Responsible – Head of Strategic Commissioning/ Head of Operations DPS

Service	Cabinet Decision	Progress	Efficiencies (costs)	Comments/Person Responsible
Day Care	Cabinet Meeting 6 May 2008			
Phoenix Day Centre	<p>1. To agree to explore with current service users, the option of utilising Individual Budgets to exercise choice over how and where they receive their care and support;</p> <p>2. In the light of 1 above to agree to explore further options for the future of the Phoenix including the development of the Centre as a flexible community resource by an independent or voluntary sector organisation or partnership and the re-commissioning from the Centre of a day service to meet the needs of eligible service users; and</p> <p>3. To agree to the Lead Member for Adult Social Care being advised of significant developments as they arise; and</p> <p>4. To agree to a report back to Cabinet when a full appraisal of the options has been completed.</p>	<p>Individual budgets To be phased with implementation of “Putting People First” to be included in pilot project.</p> <p>Initial report to Lead member in November 2008.</p> <p>Exploratory work with voluntary sector undertaken, clear interest demonstrated but lack of reality in developing model, work to be independently commissioned to develop model and business plan, identify most effective contracting method, linked to PPF and development of all day time activities.</p>	Efficiencies estimated at £124K	Responsible – – Head of Strategic Commissioning
Charter Centre	<p>1. To agree to explore with current service users, the option of utilising Individual Budgets to exercise choice over how and where they receive their care and support;</p> <p>2. In the light of 1 above to agree to explore further options for the future of the Charter Centre including the development of the Centre as a flexible community resource by an independent or voluntary sector organisation or partnership and the re-commissioning from the Centre of a day service to meet the needs of eligible service users;</p> <p>3. To agree to the Lead Member for Adult Social Care being advised of significant developments as they arise; and</p> <p>4. To agree to a report back to Cabinet when a full appraisal of the options has been completed.</p>	<p>New timescales agreed, Reporting back to cabinet on appraisal of options: July 2009</p> <p>To cabinet for approval of commissioning proposals, service specifications and model of care: September 2009.</p> <p>New service in place: March 2010</p>	Efficiencies estimated at £67K	Responsible – – Head of Strategic Commissioning
Isabel Blackman	1. To agree to explore with current service users, the option of utilising Individual Budgets to exercise		Efficiencies estimated at £39K	Responsible – – Head of Strategic Commissioning

Service	Cabinet Decision	Progress	Efficiencies (costs)	Comments/Person Responsible
Centre	<p>choice over how and where they receive their care and support;</p> <p>2. In the light of 1 above to agree to explore further options for the future of the Isobel Blackman Centre including the development of the Centre as a flexible community resource by an independent or voluntary sector organisation or partnership and the re-commissioning from the Centre of a day service to meet the needs of eligible service users;</p> <p>3. To agree to the Lead Member for Adult Social Care being advised of significant developments as they arise; and</p> <p>4. To agree to a report back to Cabinet when a full appraisal of the options has been completed.</p>			
Moreton Centre	<p>1. To agree to explore with current service users, the option of utilising Individual Budgets to exercise choice over how and where they receive their care and support;</p> <p>2. To agree to maintain the current service at the Moreton Centre for the next 18 months by:</p> <ul style="list-style-type: none"> a. developing a more flexible service with extended opening hours b. developing a wider range of therapeutic and rehabilitative activities for centre users c. developing effective partnerships with other organisations sharing the site and other local community groups; <p>3. To report back to Cabinet in October 2009 when further consideration can be given to the future of the service when potential uses for the residential service after 2010 have been further explored;</p> <p>4. To agree to the Lead Member for Adult Social Care being advised of any significant developments as they arise.</p>	<p>Individual budgets To be phased with implementation of "Putting People First" to be included in pilot project.</p> <p>Feasibility study of implementing extended hours undertaken, demand did not justify costs Developing activities and partnerships with local organisations</p> <p>Residential unit currently occupied by St Michael's Hospice. Option appraisal to be presented to cabinet October 2009</p>	<p>Efficiencies estimated at £72K</p>	<p>Need to ensure that Moreton is considered alongside other day services particularly as revised timescales for IBC, Charter and Phoenix are now broadly in line with Moreton timescales</p> <p>Responsible – Head of Strategic Commissioning</p> <p>Responsible – Head of Operations DPS</p>
Intermediate Care	Cabinet meeting 29 July 2008			

Service	Cabinet Decision	Progress	Efficiencies (costs)	Comments/Person Responsible
Firwood House	<p>1. Agree to the retention of Firwood House and further enhance the use of the beds by:</p> <p>(a) adjusting the ratio of step-up/step-down beds to 60/40.</p> <p>(b) undertaking a case audit of all clients discharged from Firwood House to an acute hospital setting.</p> <p>(c) deploying dedicated care management time to become an integral part of the Firwood House multi-disciplinary team with access to ring fenced funding to facilitate discharge.</p> <p>(d) exploring with the PCT, the commissioning of a joint information system for the performance management of intermediate care services.</p> <p>(2) agree to using terms such as 'prevention' to describe step-up work and 'rehabilitation' to describe step-down work as appropriate;</p> <p>(3) agree that the Scrutiny Committee for Adult Social Care receive an update in 12 months, highlighting added value and quality of service that the changes have facilitated;</p> <p>(4) agree to a presentation being given to all members on the development of Adult Social Care services following the directly provided service reviews;</p> <p>(5) agree to the issue of a press release highlighting the facilities offered by Adult Social Care through the step-up and step-down services; and</p>	<p>Units at Firwood working towards implementing 60/40 split achievement may be difficult due to bed pressures from DGH STAN pathway re-defined and increasing step-up referrals</p> <p>Case audit completed.</p> <p>Dedicated care Management – First discussions planned in February.</p> <p>Section 256 agreement being prepared to be agreed by March 2009.</p> <p>Implemented wherever possible but DoH terms used when appropriate.</p> <p>Due July 2009</p> <p>To be arranged</p> <p>Completed after cabinet</p>	Nil Cost	<p>Case audit focus on increased throughput and reduced length of stay but still an issue as a result of acute hospital pressures</p> <p>Responsible – Head of Operations DPS / Heads of Assessment & Care Management (ED&W/ H&R)</p> <p>Responsible – Head of Operations DPS / Heads of Assessment & Care Management (ED&W/ H&R)</p> <p>Responsible – Head of Operations DPS</p> <p>Responsible – Head of Operations DPS</p> <p>Achieved</p>

Service	Cabinet Decision	Progress	Efficiencies (costs)	Comments/Person Responsible
	(6) agree to further work being undertaken in relation to developing a marketing strategy for the directly provided services provided by Adult Social Care in anticipation of clients being able to access individual budgets.	Being undertaken as Putting People First “ is launched DPS Market Strategy in progress		Responsible – Self Directed Support Work Stream of Putting People First Project/ Head of Operations DPS
St Anthony's Court	<p>(1) agree to explore with service users, who access the respite beds, the option of utilising Individual Budgets to exercise choice over how and where their care and support needs are met;</p> <p>(2) continue to provide intermediate care services at St. Anthony's Court, Eastbourne and then transfer this service to Grangemead, Hailsham when it reopens as an Intermediate Care Centre, and receive a report considering the options for the future use of the site;</p> <p>(3) agree to re-commission the respite care services, currently provided at St. Anthony's Court, with the independent sector;</p> <p>(4) agree, in the interim, to use the spare capacity created by the re-commissioning of the respite care services, to pilot an enhanced Transitional Care service; and</p> <p>(5) further enhance the use of the beds by: (a) gradually adjusting the ratio of step-up/step-down beds to 60/40 as the need for</p>	<p>Individual budgets To be phased with implementation of “Putting People First” to be included in pilot project.</p> <p>Awaiting development at Grangemead likely to be January 2011 before start made</p> <p>Services being re-commissioned, some problems with identifying appropriate alternative service for younger disabled service users.</p> <p>Separate case audit undertaken on use of transitional beds</p> <p>Working towards implementing 60/40 split achievement may be difficult due to bed pressures from District General</p>	Nil cost	<p>Responsible – Self Directed Support Work Stream of Putting People First Project</p> <p>Responsible – Head of Operations DPS</p> <p>Responsible – Head of Operations DPS</p> <p>Case audit focus on increased throughput and reduced length of stay but still an issue when funding delayed or hospital on alert Responsible – Head of Operations DPS / Heads of ACM (ED&W/ H&R</p> <p>Responsible - Operations Manager</p>

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	<p>step-down beds decreases due to more intensive home support being provided to clients being discharged from hospital</p> <p>(b) undertaking a case audit of all clients discharged from the St Anthony's Court to an acute hospital setting</p> <p>(c) deploying dedicated care management time, ideally split between several potholders, to become an integral part of the St Anthony's Court multi-disciplinary team with access to ring fenced funding to facilitate discharge.</p> <p>(d) exploring with the PCT, the commissioning of a joint information system for the performance management of intermediate care services</p> <p>(6) agree to terms such as 'prevention' to describe step-up work and 'rehabilitation' to describe step-down work as appropriate;</p> <p>(7) agree that the Scrutiny Committee for Adult Social Care receive an update in 12 months, highlighting added value and quality of service that the changes had facilitated</p> <p>(8) agree to a presentation being given to all members on the development of Adult Social Care services following the directly provided service reviews</p> <p>(9) agree to the issue of a press release highlighting the facilities offered by Adult Social Care through the step-up and step-down services; and</p>	<p>Hospital single telephone access number pathway re-defined and increasing step-up referrals</p> <p>Looking at options to support 60/40 split and throughput. Proposal for outreach team to be drawn up by end Feb 09.</p> <p>Dedicated care Management - First discussions planned in February</p> <p>Discussions underway</p> <p>Implemented wherever possible but DoH terms used when appropriate</p> <p>Due July 2009</p> <p>To be arranged</p> <p>Completed after cabinet</p>		<p>Responsible – Head of Operations DPS / Heads of ACM (ED&W/ H&R</p> <p>Responsible – Operations Manager</p> <p>Responsible – Head of Operations DPS</p>

Service	Cabinet Decision	Progress	Efficiencies (costs)	Comments/Person Responsible
	(10) agree to further work being undertaken in relation to developing a marketing strategy for the directly provided services provided by Adult Social Care in anticipation of clients being able to access individual budgets.	Being undertaken as Putting People First “ is launched DPS Market Strategy in progress		Achieved Responsible – PPF/SH
Home Care	Cabinet Meeting 16 December 2008			
	<p>1) agree to a future reconfiguration of the service to maximise the benefits of:</p> <p>a) the implementation of the new software system in Autumn 2009;</p> <p>b) The inclusion of Occupational Therapists into the service;</p> <p>c) the allocation of a dedicated care management resource to support Home Care teams</p> <p>2) agree to enhance the identity of the service as a re-ablement scheme by a refocusing of resources to increase rehabilitative services to those living at home, re-branding the service by a change of service name to Living at Home Service and staff title to Support Worker and to introduce a readily identifiable uniform for these staff;</p> <p>3) agree to the development of a costed Service Level Agreement to bring more clarity to the cost and role of the new Living at Home Service;</p> <p>4) further enhance the efficiencies made by the Directly Provided Service Home Care by:</p>	<p>On target for Autumn 2009</p> <p>1 OT in post, advert placed for 2 more OTs</p> <p>Initial meeting held</p> <p>New service launch planned April 09</p> <p>Service Specification to be developed</p> <p>New service launch planned April 09</p>	<p>Efficiencies of £200k are estimated, which are approved to be reinvested into Home Care service developments</p>	<p>Responsible – Head of Operations DPS</p> <p>Responsible – Practice Manager</p> <p>Responsible – – Head of Operations DPS / Heads of ACM (ED&W/ H&R)</p> <p>Responsible – Head of Operations DPS/ Practice Manager</p> <p>Responsible – Head of Operations DPS/ Head of Strategic Commissioning</p> <p>Responsible – – Head of Operations DPS/ Practice Manager</p>

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	a) increasing the proportion of Directly Provided Service service users who require no ongoing home care support on discharge from the service from the current output of 24% to 45% by March 2010; b) enhancing the capacity and throughput by reducing the average length of intervention for the core re-ablement service to 42 days and the Enhanced Response Team to 14 days whilst continuing to provide other specialist home care services c) operating the system at the optimum service level of 4,200 hours per week with 60% of these hours being face to face contact time with service users.	Incorporated into business plan Incorporated into business plan Incorporated into business plan		Responsible – Head of Operations DPS Responsible – Head of Operations DPS Responsible – Head of Operations DPS

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Service	Cabinet Decision	Progress	Efficiencies (costs)	Comments/Person Responsible
Group Homes:	Cabinet Meeting 16 October 2007			
Hazelbank Whitbread Cl. Chyncton Cl. Beaconsgate The Gables Gabledown The Haven Homelea Greenacre Field Cottage	1. to agree that in partnership with Health to focus the Directly Provided Residential Services to support adults with learning disabilities who also have complex and/or challenging needs with a high level of dependency;	Change of focus of DPS Residential Services now being incorporated into Learning Disability Programme Board Housing Strategy	Efficiencies to date: £64k from the part year impact of the closure of 3 homes Estimated yr2: £553k Estimated yr3: £561k	Responsible – Head of Service LD DPS/ Head of Strategic Commissioning (LD)
	2. to agree that further reports will be submitted to Cabinet seeking approval for the key changes that will be required to implement the new model of service following discussions with Health and Housing partners	Further cabinet report submitted in May 2008. Agreement for closure given There are plans to introduce 'key move' to support people with skills development in the remaining group homes		Responsible - Head of Service LD DPS / Implementation Manager LD DPS
	3. to agree to explore and consult on the option of closing the four bedded group homes, Hazelbank in Eastbourne, 15 Whitbread Close in Eastbourne and The Haven in Uckfield;	The three four bedded group homes have now all closed		Achieved
	4. to agree to officers exploring the potential for the development of a new residential service for older people through the refurbishment and re-commissioning of Gilda Crescent in Polegate, with a further report on the outcome of this work being reported to Cabinet;	Gilda Crescent work is underway with a feasibility study of the site however this will now be linked with commissioning		DMT report will be presented on 25 March Responsible – Head of Service LD DPS/ Head of Strategic Commissioning (LD)
	5. to agree to review the arrangement with Dominion Housing Group Limited (formally Kelsey Housing Association) for the management of the group homes with a view to improving the value and quality of the service provided;	Agreed with A2Dominion (formerly Kelsey) that management to transfer back to ESCC for temporary period. There are outstanding issues with the lease at Field Cottage further meetings are arranged. However a new RSL will still need to be secured by new financial year for the 2 flats		Responsible - Head of Service LD DPS

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Service	Cabinet Decision	Progress	Efficiencies (costs)	Comments/Person Responsible
	6. to pursue the option of “de-registration” of Field Cottage, Ringmer, where it has been identified that service users could benefit from a supported housing approach to care.	The de-registration of Field Cottage has been incorporated into the work underway looking at housing options on a much broader area and it is likely that Field Cottage will be linked with this however this is yet to be confirmed by a further report to DMT		Responsible - Head of Service LD DPS
Day Services:	Cabinet Meeting 8 July 2008			
Conquest. Linden Court. Beeching Park. Firstfields. Southview Close. St Nicholas.	1. To agree to explore with current service users, the option of utilising Individual Budgets to exercise choice over how and where their care and support needs are met;	To be phased with implementation of “Putting People First”		Responsible – Self Directed Support Workstream of Putting People First Programme
	2. To agree to the retention of the six day centres and the phased implementation of a new service model for day opportunities on a locality basis in Hastings and Rother, Eastbourne and South Wealden, Lewes District and North Wealden by ensuring access to the following services in each locality: a) vocational opportunities to provide employment training. b) an employment support service developing and supporting a range of work and voluntary placements in the community. c) an independence skills development service providing individual programmes aimed at developing greater independence and supporting social inclusion, community integration and participation. d) a short term service to support adults with a mild learning disability access employment and independent living	An incremental approach to the execution of the recommendation is planned. Pilot program in Hastings and Rother locality is underway focussing on specialist support and employment including the development of a Cafe service to provide training opportunities. Work continues with CRD to find a new location for Southview Close with a revised brief. Research continues into the establishment of a Social enterprise/work training facility. Options on spending of capital monies allocated for refurbishment work is being considered in a holistic way to meet requirements across the		Responsible – Implementation Manager LD DPS

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Service	Cabinet Decision	Progress	Efficiencies (costs)	Comments/Person Responsible
	e) a specialist support service for individuals with complex needs and/or challenging behaviour providing skills development and appropriate day respite provision that supports family carers.	service.		
	3 To agree to establish an employment support service to maintain and increase the number and range of work placements for adults with a learning disability within the County Council	A new employment service across Learning Disability Services is being developed from current resources.		Responsible - Implementation Manager LD DPS
	4 To agree to review the needs of those service users who are living in funded residential care costing more than £700 per week and access day services to ensure best value and the appropriateness of the new service.	Identified Placements, desk-top review of case files to be undertaken		Responsible – Head of Assessment and Care management (LD)
Respite Care	Cabinet Meeting 16 December 2008			
Sandbanks Greenwood	1. to agree to maintain and further develop both Greenwood and Sandbanks by: a) Developing specialist pre-placement assessments for individuals considering a move to, independent living, supported accommodation or permanent residential care. b) Increasing the choice of day time activities for people using respite services c) Exploring the feasibility of de-registering parts of the current buildings to develop supported living respite opportunities;	Pre-placement assessment process developed In progress, information on CSCI registration conditions collected		Responsible – Implementation Manager LD DPS / Operations Manager
	2. to agree to consider the long term needs of the six residents and their continued residential placement at Sandbanks in line with the new developments in DPS Residential Services as agreed by Cabinet in October 2007;	Service Users review of needs to be undertaken and then to be included for consideration alongside other group homes by LD programme Board		Responsible – Head of Service LD DPS/ Head of Strategic Commissioning (LD)

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	3. to agree to explore with current service users, the option of utilising Individual Budgets to exercise choice over how and where their care and support needs are met.	To be phased with implementation of “Putting People First” LD to be included in pilot project.		Responsible - Self Directed Support Workstream of Putting People First Programme
CSS	Cabinet Meeting 26 January 2009			
	1 The service provided by the Community Support Services is highly valued, well used and provides good outcomes for service users. It is therefore recommended that the service is maintained and further developed			
	2 To develop the service it is recommended that the Community Support Service refocus its work to improve the transition experience from Children’s Services to Adult Social Care.	To Progress		Responsible – Head of Service LD DPS / Manager Community Support
	3 It is recommended that the Community Support Service builds on existing services to increase the level of support offered to service users living with elderly carers where mutual dependency requires a higher level of support and monitoring. The service will focus on developing and building skills to enable individuals to remain in their own home, and for future independent living options and self-directed support.	To Progress		Responsible – Head of Service LD DPS / Manager Community Support
	4 Working in partnership with care managers and other services it is recommended that the Community Support Service aims to provide supported living assessment opportunities and skills training, to enable people to explore and move to settled accommodation, including supported living options	To Progress		Responsible – Head of Service LD DPS / Manager Community Support
	5 It is recommended that the Community Support Service develops employment support which enables individuals to acquire employment-focused independence skills, particularly supporting job	To be included in Service Plans for cross county employment service		Responsible – - Head of Service LD DPS / Implementation Manager LD DPS

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Service	Cabinet Decision	Progress	Efficiencies (costs)	Comments/Person Responsible
	club attendance and job coaching.			
	6 The Community Support Service are increasingly providing support to parents who have a learning disability in their parenting role, it is recommended that the service continue to develop this important area of work.	Investigating registration requirements		Responsible – Head of Service LD DPS / Manager Community Support
	7 As service users will, in the future, be able to use personal budgets to purchase a wider range of community support options, it is recommended that the Community Support Service have a role in the assessment of service users prior to identifying needs to be met by personal budgets	To Progress		Responsible – Head of Service LD DPS / Manager Community Support
	8 Each of the offices are currently registered separately with the Commission for Social Care Inspectorate, with three services rated as two star (good) and one service rated as one star (adequate). It is therefore recommended that the service review its structure and seek a single registration to ensure consistency across the County and improve standards.	Proposals in development with registration		Responsible – Implementation Manager LD DPS / Manager Community Support
	9 The guidance set out in “Putting People First” states that service users should be given as much choice and control over their care as possible. To facilitate this it is recommended that service users are offered a Personal Budget to enable them to consider alternatives to directly provided services. If a significant number of service users decide to purchase an alternative service then further consideration of the services commissioned may be required.	To be phased with implementation of “Putting People First” LD to be included in pilot project.		Responsible - Self Directed Support Workstream of Putting People First Programme

Appendix 3 – Implementation of the DPS Review

Review	Responsibility	Priority	Resource
OP Home Care	DPS	Yes	Within current resources
OP Day Services	Commissioning	Yes	Within current resources (Putting People First ?)
OP Residential/ Respite	DPS (Commissioning – respite) (CPU -	Yes	Project Manager
OP Intermediate Care	DPS	Yes	Within current resources
Homefield Place	DPS (LD extra care: commissioning)	Yes Yes	Project Manager (?Invest to Save Bid)
LD Day Services	DPS (DPS/Commissioning: Action Plan)	Yes	Within current resources
LD CSS	DPS (Commissioning: specification)	Yes	Within current resources
LD Residential	Commissioning/CPU to develop service specification	Yes	Within current resources
LD Respite	DPS	Yes	Project Manager
Gilda	1. CI: DPS 2. Day services: commissioning 3. Intermediate care - core: DPS - whole system: commissioning/ whole system 4. LD – DMT	Yes Yes Yes Yes	Within current resources Within current resources Within current resources Within current resources
SAT	Independent review		